

2013 eBay HK Fashion Seminar

4th June, 2013

Agenda

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This is a second of the s

The size selling guide

Costume & party accessories

Costume & party accessories

Marcessful Seller Case Studies

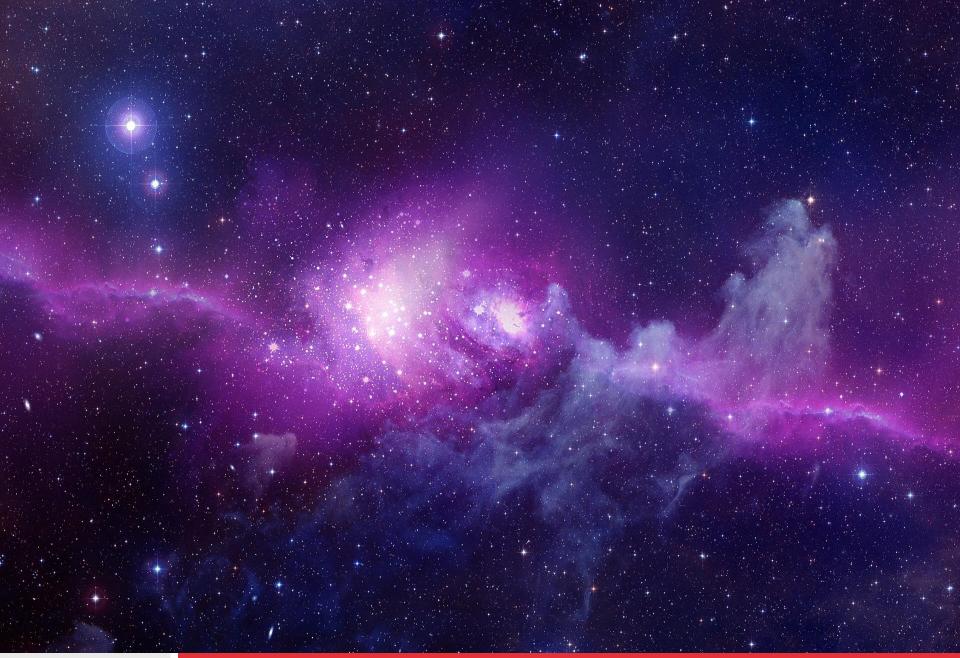
4. Fashion Category
Analysis

eBay fashion page

Fashion listing skills

Skills







WONDERLAB



WONDERLAB, one of the major fashion trends for spring/summer 2013, combines sporting sensations. These designs mainly incorporate microorganism-shaped patterns with contrasting colours.



DIOMATIC which will explore the unique culture of different regions that gives inspirations for a variety of sharp colours and patterns.





Market landscape Overview

- In recent years, developing countries like ASEAN and Bangladesh have become more preferential market for the clothing exporters US, the EU and Japan, which has impact for the competitiveness of Hong Kong and mainland manufacturers.
- An increasing number of Hong Kong and mainland clothing manufacturers have relocated their production of lower-end and mass products to Southeast Asian countries like Bangladesh, Vietnam and Indonesia. Due to
 - > Rising labour costs
 - > RMB appreciation
 - > Stricter environmental regulations on the Chinese mainland



Growing importance of private labels:

Private or house labels, in essence, have become an increasingly effective marketing tool among garment retailers.

- In order to differentiate as well as upgrade the image of their products, major retailers have started to put a stronger emphasis on their own labels.
- As consumers desire to have private labels on everyday garments like jeans, accessories and T-shirts.
- the doors are also open to the supply of these clothing items to private label owners.

Children market:

- Children clothing market appears to be the major drive in the coming years for the traditional markets like US, Europe, etc.
- According to the Global Industry Analysts, the global market for children's wear is expected to reach US\$173.6 billion by the year 2017.
- Even during recession, parents are more likely to cut expenditure on themselves rather than on their children.



Male market:

Men are increasingly concerned about the clothes which come to their wardrobes.

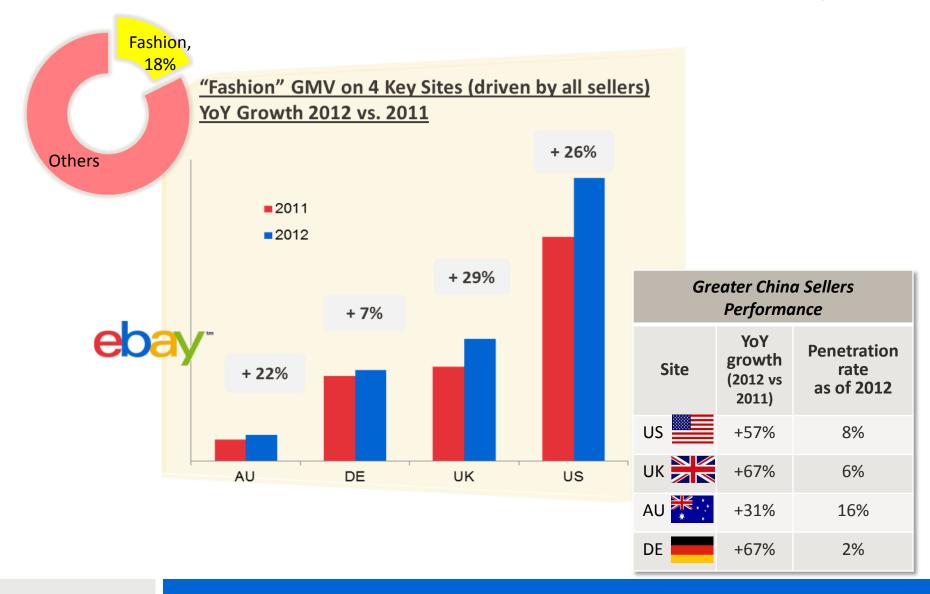
- According to Euromonitor, global men's wear sales are estimated to have grown by 2.8% to US\$441.3 billion in 2012, outpacing women's wear (2.7%).
- According to the Cotton Incorporated, more than one-third of males (35%) said they "love or enjoy" clothes shopping in 2012, up from 28% in 2008.

Silver market:

- Ageing population becomes a common phenomenon in many developed countries in Europe, Japan as well as the US. Elderly people constitute a major market segment called 'silver market'.
- > Supported by savings, social security benefits and pensions, many elderly people have rather strong spending power.
- A survey conducted by the Japanese government also shows that people who are 60 years old and above possess almost three times the financial assets of those in the 40-50 age group.

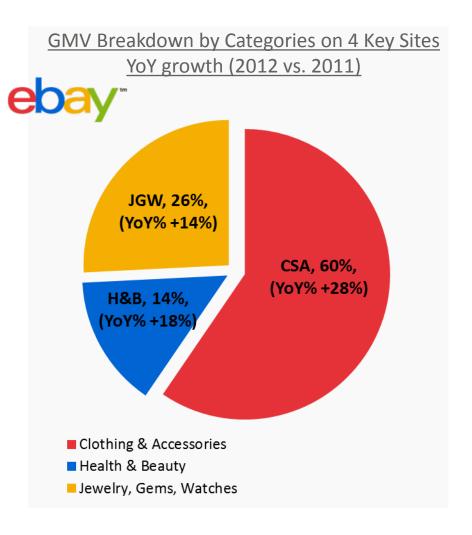


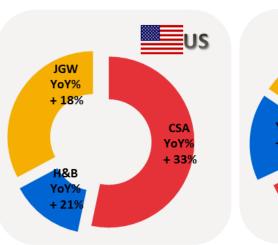
Overview – Sales Performance of "Fashion" in 2012 on eBay

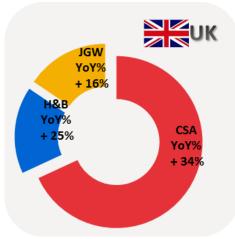


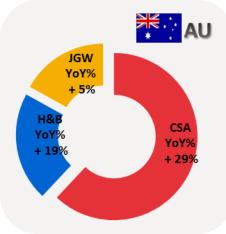


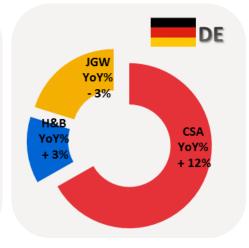
Fashion – Sales Performance by Categories on 4 Key Sites













GREATER CHINA SELLERS ON EBAY STYLE





What is eBay Style?

 eBay collaborates with Xiu.com, a leading Chinese online fashion and luxury retailer, launching a new and fully localized online shopping experience, called eBay Style. http://ebay.xiu.com/









• eBay Style (ebay.xiu.com) will connect Chinese online consumers to global products and brands currently being sold on eBay.com.



Why ebay Style?

- As well as providing the platform for eBay Style, Xiu.com will be responsible for curating and translating the inventory from eBay with a product search and browsing experience suited to Chinese consumers.
- Through the partnership, Chinese consumers can access eBay's global selection, with Xiu.com being responsible for handling all sales, logistics and customer service.
- Xiu.com will also provide local returns and Chinese language customer service.









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eBay Style Sales Overview

Total Seller Participated: 15

Selling Period: Dec 2012 – Jan 2013

Total Sold Item: 844 Total GMV: US\$104K

Top Seller #1:

Total Sold Item: 268

Total Sold GMV: US\$73K

ASP: US\$272.7



Top Seller #2:

Total Sold Item: 109

Total Sold GMV: US\$5K

ASP: US\$178.1



Top Seller #3:

Total Sold Item: 74

Total Sold GMV: US\$5K

ASP: US\$67.1



Seller Nomination Process

AM to nominate the seller IDs from **US site** to be featured in eBay.xiu.com

Xiu team will pull all the sellers' listings from the US site

All listings will be translated into local language (i.e. Chinese) and listed on Xiu platform

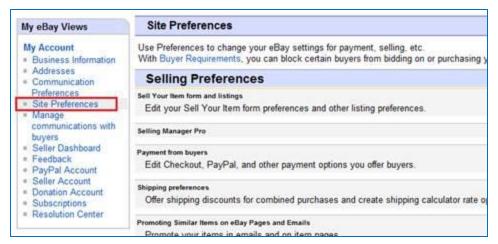




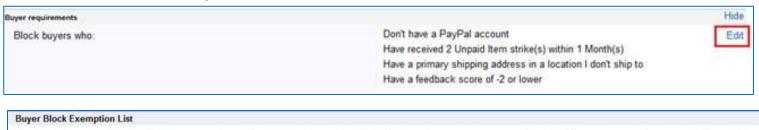


Open to ship: CN, HK & Macau For "exemption list" setup, please refer to following steps:

Go to "My Account" - > "Site Preferences"



- Then edit the "Buyer Requirements"
- Next, edit the "exemption list"



If you've already set up buyer blocks but you want to let certain users through regardless of the blocks you've set, you can create a list of specific, exempt users. You can use the buyer block exemption list to let specific users through, regardless of the blocks you've set. Add a buyer to my Buyer Block Exemption List

Add all Xiu's 12 IDs to this Exemption list



Buying Process



- 1) Add selected item to shopping bag
- 2) Fill in Payment and address information
- 3) Final order confirmation
- 4) 3-5 days handling time
- 5) Merchandise dispatched





xiubuycn03

xiubuyhk03





xiubuy008

xiubuy009



Logistics Arrangement

1) The confirmed order will reflect Xiu's warehouse (either HK or CN) as delivery address for seller's delivery arrangement

CN warehouse:

Contact: CN team (0755-26728843 / 13027925225)

Delivery address:

Shenzhen City Guangdong Province Baoan District Guanlan Town Ring Road No. 18 Ming-up view of Logistics Park 3 Building 4 floor Middle (中国广东省深圳市宝安区

观澜镇环观南路18号

铭可达物流园3号楼四楼中)



HK warehouse:

Contact: Candy Shek (852-23428008)

Delivery address:

Xiu Holdings (HK) Limited Block C, 12/F, Mei Gar building, 146 Wai Yip Street, Kowloon, HK (香港九龙官塘伟业街146号, 美嘉工业大厦12楼C室)



Seller's Fulfillment

- eBay AM will provide seller's contact info. to Xiu operation team for direct communication on order processing.
- Double check the order information and should contact Xiu / eBay AM if any issues.
- Provide package label on each product based on below format, Xiu HK / CN warehouse can receive the cargo accordingly.

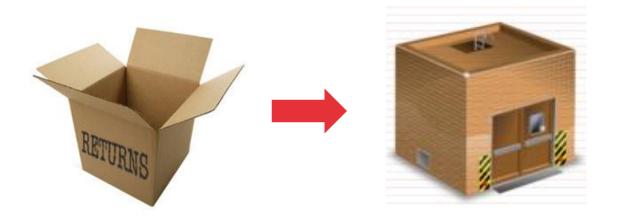
Product Code	Bar Code	Sales Order Number
产品编码	条码	SO订单号
112159680006	2000035891459	1112893120706



- Xiu will provide a daily updated summary for seller to fill in information of dispatched order. Sellers should assign representative to handle this and upload tracking no. on eBay.
- Xiu will fill the "requested dispatching date" in the summary as remark. If any exception, seller should contact Xiu for estimated dispatching date.



Return Policy



- **Proven quality issues** All goods that are returned from sellers would be inspected again at their warehouse, if in the case that the goods can be relisted and resold, they will do so and will not return to the seller. However, if there are quality issues, they will take pictures for record, and then return the goods to respective seller.
- Wrong shipment Only for goods that are proven to not have matched the order they place will they return the order.

For any goods that Xiu can relist and resold they will do so even if customers had returned.



TnS Concern





- ☐ TnS will exclude the following buyer IDs and transactions from FB padding model.
- ☐ Xiu buyer IDs will leave buyer feedback to seller once the transaction is completed.

xiubuy002	xiubuyhk01
xiubuy003	xiubuyhk02
xiubuy005	xiubuycn01
xiubuy007	xiubuycn02
xiubuy008	xiubuycn03
xiubuy009	xiubuyhk03

■ P1 MAC notes on the accounts which will also serve the purpose for ATO consideration



SOUTHEAST ASIA (SEA) DEALS

- A NEW PROMOTION CHANNEL



New products at great discounts. Free shipping by trusted sellers

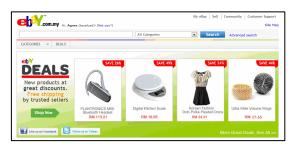




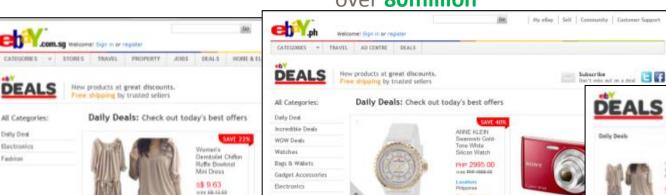
Introduction of SEA Deals

- There are 4 zones to be featured:
 - eBay Philippine http://deals.ebay.ph/
 - eBay Malaysia http://deals.ebay.com.my/
 - eBay Singapore http://deals.ebay.com.sg/
 - Rest of SEA countries http://seadeals.ebay.com

Deals Onsite Banner



Combine Monthly Pageviews – over **80million**



Incredible Deals

Digital Kitchen Scale

Daily Deals eDM - **220,000 users**



Scatter Professions, person log in to the office by citching been Please note that it may take up to 5 days to process only request



Electronics

Introduction of SEA Deals

Demographics

- In Singapore, Malaysia and Rest of SEA, mainly buyers are male
- In Philippines, mainly buyers are female

• Seller/Listings Requirements:

- Account status 'above standard' or above
- Free Shipping to either one or all zones(preferred)
- Stable inventory level (not less than 10)
- All listings at US ebay.com

Wanted Category:

- Fashion, Home & Garden and Others
- Preferred item: Branded Watch, Men's & Women's Cloth











WOMEN DRESS – DRESS TYPE



1 Blouse / Shirt / Woven Top 襯衣 / 恤衫



2 Cardigan 針纖开衫



3 Sweater/Knitwear 針織外套







4 Sweatshirt/Hoodie 運動衛衣



5 Vest 背心外套







6 Tank Top 背心



7 Spaghetti Strap 幼帶背心





8 Coat - Duffel / Toggle 牛角扣大衣





9 Coat – Trench Coat 乾濕褸



10 Jacket / Coat – Puffer / Down



11 Jacket – Motorcycle / Biker 摩托車外套



12 Jacket/Coat - Double- Breasted 雙排扣外套/大衣



Jacket/Coat – Poncho/Cape 披肩/斗篷式外套/大衣



14 Jacket - Boxy 60年代四方外套



15 Jacket - Blazer 西裝褸



16 Jacket/Coat – Fur/Faux Fur 動物 / 仿動物毛外套 / 大衣





17 Bell-bottom / Flared 喇叭裤



18 Boot Cut 靴型褲



19 Cropped / Capri 截短/七分裤



20 Skinny 窄身裤



21 Pleated 褶裥



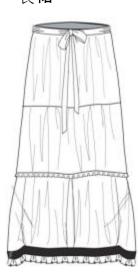
22 A-Line Skirt A字裙



23 Midi 过膝



24 Maxi / Long 长裙



25 Full 圆摆裙



26 Leggings 贴身 裤袜





Best Dress Selling Performance

Pleated Dress

A-Line Skirt

Maxi Dress

Full Dress

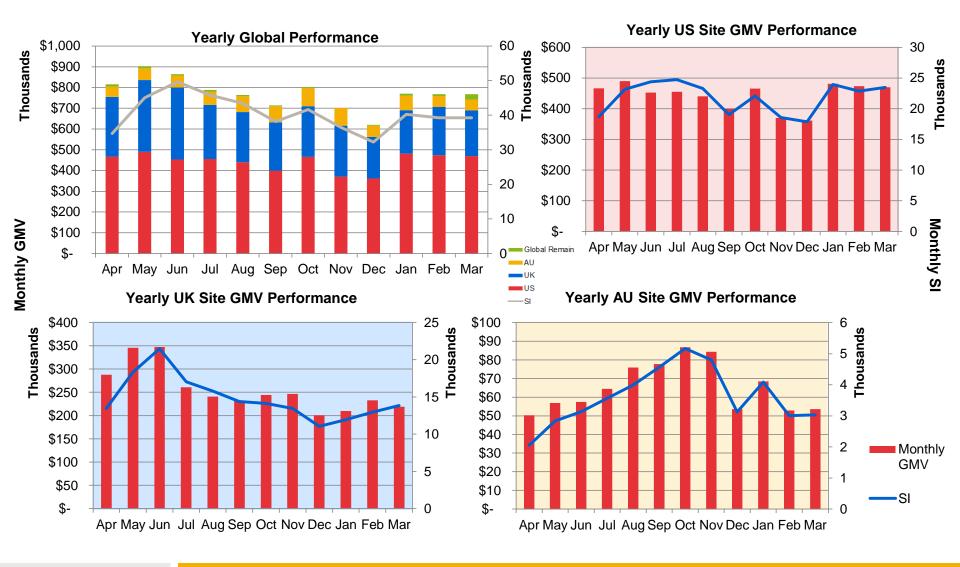








Pleated Dress Global Site Performance





Pleated Dress (30 Days Performance)

Keyword	Pleated Dress
30 Days GMV	\$601,686
Total Listings	43,575
Items Sold	30,046
Avg. Price	\$20.03
Sell-Through	25.81%

2 Best Selling Items:



Chiffon Pleated Long Dress

GMV: \$11,281 ASP: \$24.83 Items Sold: 651



Chiffon Pleated Long Dress

GMV: \$5,801 ASP: \$13.67 Items Sold: 562

Best Seller Scale Performance:

eBay id	faship
30 Days GMV	\$76,069
Total Listings	23,355
Items Sold	4,629
Avg. Price	\$16.43
Sell-Through	10.08%



Pleated Strapless Wedding Dress

GMV: \$24,867 ASP: \$32.99 Items Sold: 9



2 Best Selling Items:



Green Pleated Chiffon Dress

GMV: \$12,707 ASP: \$19.79 Items Sold: 969



Double Layer Chiffon Pleated Long Dress

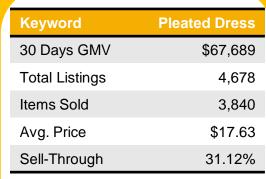
GMV: \$6,818 ASP: \$21.10 Items Sold: 417

eBay id	imhappyuk
30 Days GMV	\$17,949
Total Listings	15
Items Sold	1,177
Avg. Price	\$15.25
Sell-Through	100%



Green Pleated Chiffon Dress

GMV: \$12,707 ASP: \$19.79 Items Sold: 969



2 Best Selling Items:



Vintage Sleeveless Pleated Skirted GMV: \$5,911

ASP: \$19.35 Items Sold: 411



Chiffon Backless Chiffon Dress

GMV: \$2,527 ASP: \$14.36 Items Sold: 176

eBay id	tmalltmall
30 Days GMV	\$14,644
Total Listings	37
Items Sold	948
Avg. Price	\$15.45
Sell-Through	100%



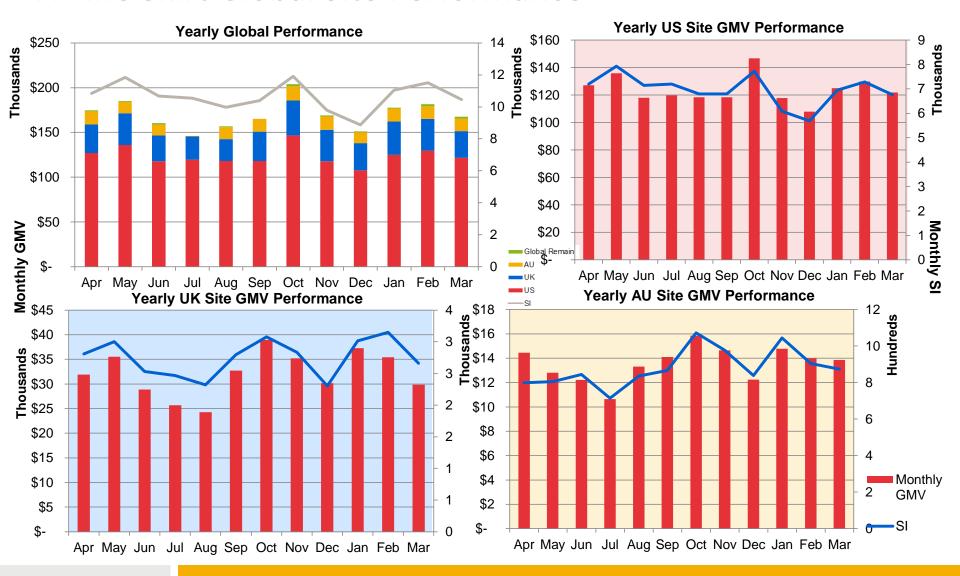
Vintage Sleeveless Pleated Skirted

GMV: \$5,911 ASP: \$19.35 Items Sold: 411





A-Line Skirt Global Site Performance





A-Line Skirt (30 Days Performance)

Keyword	A-Line Skirt
30 Days GMV	\$150,674
Total Listings	34,469
Items Sold	8,336
Avg. Price	\$18.08
Sell-Through	19.28%

2 Best Selling Items:



Velvet A-Line Short Skirt

GMV: \$2,483 ASP: \$8.59 Items Sold: 289



A-Line Bridal Gown

GMV: \$828 ASP: \$12.93 Items Sold: 64

Best Seller Scale Performance:

eBay id	angelsbridal
30 Days GMV	\$11,800
Total Listings	1,438
Items Sold	856
Avg. Price	\$13.79
Sell-Through	26.22%



A-Line Bridal Gown GMV: \$828

ASP: \$12.93 Items Sold: 64

Keyword	A-Line Skirt
30 Days GMV	\$36,789
Total Listings	7,788
Items Sold	3,204
Avg. Price	\$11.48
Sell-Through	29.20%

2 Best Selling Items:



Bridal A-Line Skirt GMV: \$2,350 ASP: \$22.59 Items Sold: 104



Velvet A-Line Skirt GMV: \$718

ASP: \$9.09 Items Sold: 79

eBay id	xiao2huan
30 Days GMV	\$28,526
Total Listings	735
Items Sold	10,972
Avg. Price	\$2.60
Sell-Through	99.73%



High Waist A-Line Skirt GMV: \$1,324

GMV: \$1,324 ASP: \$8.62 Items Sold: 246



2 Best Selling Items:



Velvet A-Line Skirt

GMV: \$491 ASP: \$9.27 Items Sold: 53



Waisted Velvet A-Line Skirt

GMV: \$252 ASP: \$12 Items Sold: 21

eBay id	creatworld
30 Days GMV	\$31,668
Total Listings	586
Items Sold	2,665
Avg. Price	\$11.88
Sell-Through	71.33%



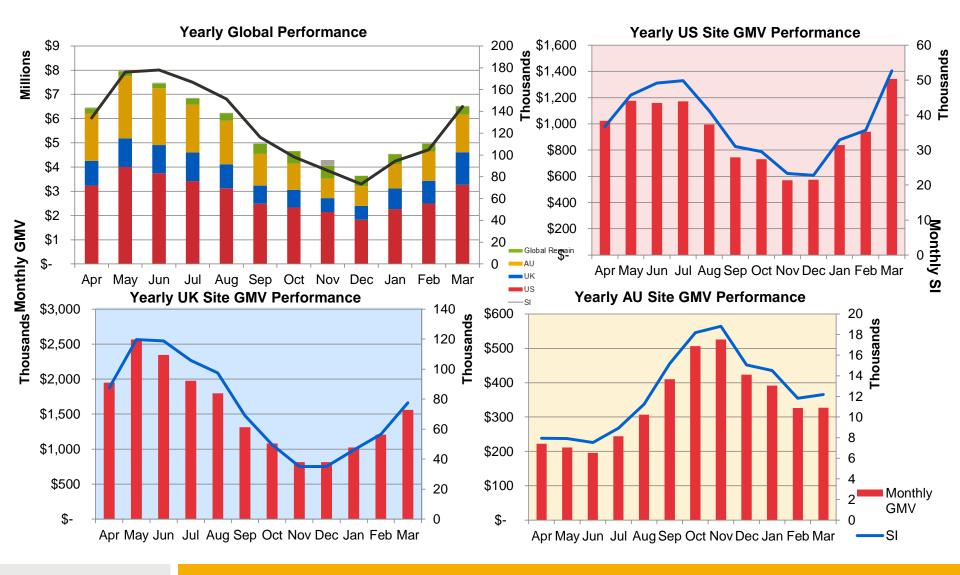
Velvet A-Line Skirt

GMV: \$491 ASP: \$9.27 Items Sold: 53





Maxi Dress Global Site Performance





Maxi Dress (30 Days Performance)

Keyword	Maxi Dress
30 Days GMV	\$1,361,870
Total Listings	88,744
Items Sold	53,551
Avg. Price	\$25.43
Sell-Through	29.68%

2 Best Selling Items:



Chiffon Long Maxi Waist Dress

GMV: \$3,487 ASP: \$11.34 Items Sold: 426



Chiffon Long Maxi Dress

GMV: \$2,000 ASP: \$8.81 Items Sold: 322

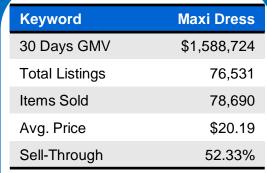
Best Seller Scale Performance:

eBay id	vivicastle
30 Days GMV	\$97,526
Total Listings	7,690
Items Sold	4,618
Avg. Price	\$21.12
Sell-Through	38.67%



Long Maxi Dress

GMV: \$336 ASP: \$15.27 Items Sold: 22



2 Best Selling Items:



Barbie Maxi Stretchy Dress GMV: \$8,885

ASP: \$11.44 Items Sold: 777



Spring Maxi Dress

GMV: \$2,851 ASP: \$13.38 Items Sold: 213

eBay id	flirtfashionsItd
30 Days GMV	\$114,081
Total Listings	370
Items Sold	8,937
Avg. Price	\$12.77
Sell-Through	100%



Tube Maxi Dress

GMV: \$1,514 ASP: \$10.30 Items Sold: 147



Keyword	Maxi Dress
30 Days GMV	\$324,054
Total Listings	26,783
Items Sold	12,164
Avg. Price	\$26.64
Sell-Through	29.12%

2 Best Selling Items:



Long Maxi Wedding Dress Gown

GMV: \$3,241 ASP: \$39.05 Items Sold: 83



Evening Maxi Dress

GMV: \$1,701 ASP: \$25.78 Items Sold: 66

eBay id	patriasia
30 Days GMV	\$7,848
Total Listings	74
Items Sold	424
Avg. Price	\$18.51
Sell-Through	100%



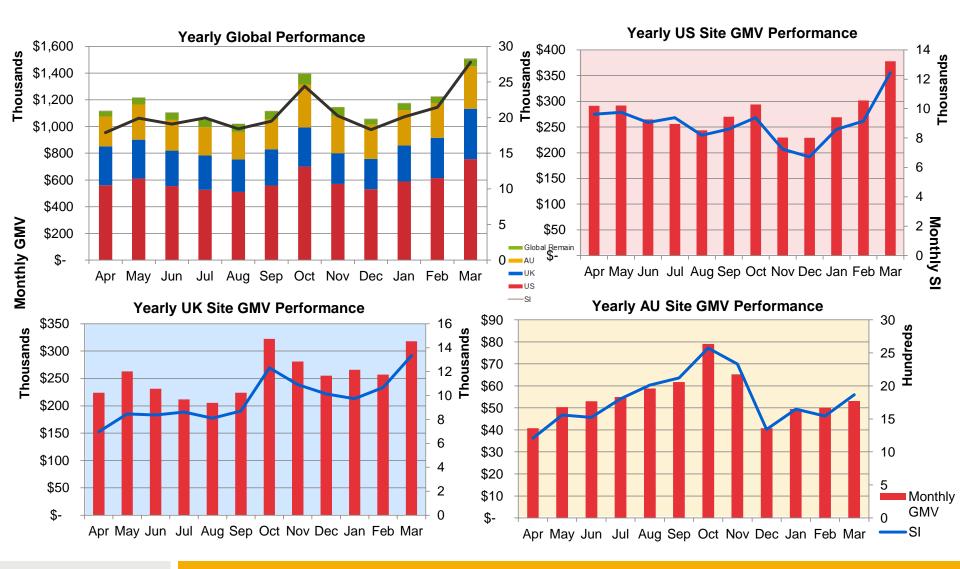
Floral Maxi Long Dress

GMV: \$702 ASP: \$17.13 Items Sold: 41





Full Dress Global Site Performance





Full Dress (30 Days Performance)

Keyword	Full Dress
30 Days GMV	\$370,306
Total Listings	29,981
Items Sold	12,221
Avg. Price	\$30.30
Sell-Through	24.85%

2 Best Selling Items:



Sleeveless Full Length Dress

GMV: \$2,000 ASP: \$12.99 Items Sold: 154



V Neck Full Length Evening Gown

GMV: \$2,794 ASP: \$42.99 Items Sold: 65

Best Seller Scale Performance:

eBay id	lebombshopdotnet				
30 Days GMV	\$48,476				
Total Listings	364				
Items Sold	1,142				
Avg. Price	\$42.45				
Sell-Through	99.73%				



50s Style Full Skirt GMV: \$860

ASP: \$45.28 Items Sold: 19

Keyword	Full Dress
30 Days GMV	\$303,627
Total Listings	11,507
Items Sold	12,704
Avg. Price	\$23.90
Sell-Through	39.06%

2 Best Selling Items:



Horizontal Stripe Full Dress

GMV: \$3,862 ASP: \$14.97 Items Sold: 258



III One Shoulder Chiffon Evening Full Dress

GMV: \$6,292 ASP: \$69.14 Items Sold: 91

littlepridebride
\$22,486
22
603
\$55.53
100%



Chiffon Sleeveless Fill Length Dress

GMV: \$15,508 ASP: \$80.77 Items Sold: 192



2 Best Selling Items:



Cheerleader Costume Full Dress GMV: \$2.911

ASP: \$27.72 Items Sold: 105



Chiffon Backless Chiffon Dress

GMV: \$894 ASP: \$18.62 Items Sold: 48

eBay id	costumes-au
30 Days GMV	\$48,175
Total Listings	1,465
Items Sold	1,402
Avg. Price	\$34.36
Sell-Through	35.22%



Cheerleader Costume Full Dress

GMV: \$2,911 ASP: \$27.72 Items Sold: 105





Global Performance Summary

		Yearly Perfo	rmance	30 Days Performance				
	GMV	SI	Sell-thur	ASP	GMV	SI	Sell-thur	ASP
Pleated Dress	\$ 9,274,241	485,859	27%	\$ 19.19	\$ 767,755	39,280	30.10%	\$ 19.55
A-Line Skirt	\$ 2,051,211	127,892	24%	\$ 16	\$ 167,453	10,465	21.65%	\$ 16
Maxi Dress ★	\$ 34,343,760	1,522,249	35%	\$ 23	\$ 3,263,393	144,303	37.92%	\$ 22.61
Full Dress	\$ 7,078,001	247,116	28%	\$ 29	\$755,573	27,782	27.55%	\$ 27.20

- Overall Maxi Dress got the best performance in Global Site.
- While A-Line Skirt got pretty low performance.



3 Main Site Yearly Performance Summary

		US	UK				AU					
	GMV	SI	Sell- thur	ASP	GMV	SI	Sell- thur	ASP	GMV	SI	Sell- thur	AS P
Pleated Dress	\$ 5,326,163 ***	232,068	24%	\$ 20	\$3,068,875	177,853	36%	\$ 17	\$782,616	65,512	26%	\$ 18
A-Line Skirt	\$ 1,486,310 ***	83,544	21%	\$ 18	\$ 385,915	32,967	30%	\$ 12	\$162,856	10,577	39%	\$ 15
Maxi Dress	\$ 11,262,773	450,578	25%	\$ 25	\$ 18,433,600 ***	897,989	47%	\$ 21	\$4,089,413	149,31 7	32%	\$ 27
Full Dress	\$ 3,318,602	108,145	22%	\$ 31	\$ 3,058,062	116,350	39%	\$ 27	\$657,794	21,532	23%	\$ 31

• Dress general performance is good in US & UK Site







Evening Dresses - Graduation Party

- It is a formal (black tie) dance or gathering of high school students. It is typically held near the end of the senior year (the last year of high school)
- Most high schools have their Graduation Party in the month of May



- Target Customers Teenagers
- Dress recommendation: Young, Light, Colorful Evening Dresses of relatively cheaper price





Evening Dresses - Homecoming

- ➤ **Homecoming** is the tradition of welcoming back alumni of a school. It most commonly refers to a tradition in many universities, colleges and high schools in North America.
- Most high schools have their Graduation Party in Autumn
- Target Customers Teenagers
- Dress recommendation: Formal, elegant dress in autumn color





Evening Dresses – Sweet Sixteen (16)

- A **Sweet Sixteen** is a coming of age party celebrating a girl's sixteenth birthday.
- Traditions:
 - Candle-lighting ceremony
 - Shoe ceremony
 - ❖ Father ceremoniously helps daughter into her new high heels.
 - o Tiara ceremony
 - Father ceremoniously approaches daughter with a Tiara ceremony
 - Father-daughter Dance
 - Video Montage
- Target Customers: Teenagers at 16
- Dress recommendation: Young, Light, Colorful Evening Dresses
- Cross selling: High Heel and Tiara





Evening Dresses – Quinceañera

Similar to Sweet 16, it is the celebration of a girl's 15th birthday in parts of Latin America and elsewhere in communities of people from Latin America. it marks the transition from childhood to young womanhood.

Target Customers: Teenagers at 15

Dress recommendation: Colorful Ball Gown





Evening Dresses – Military Ball

Some military departments in US host annual formal military ball every year. (Even for some military schools). Usually awards are presented during the party

Target Customers: Ladies at all ages

Dress recommendation: Format and elegant evening dress

.













Evening Dresses – Cruise Ship Party

A **cruise ship** or **cruise liner** is a passenger ship used for pleasure voyages, where the voyage itself and the ship's amenities are a part of the experience, as well as the different destinations along the way. There are always party on the cruise ship during the trip.

Target Customers: Ladies at all ages

Dress recommendation: Casual Evening Dress

.





Evening Dresses – Rehearsal dinner

- A rehearsal dinner is a pre-wedding ceremony in North American tradition, usually held after the wedding rehearsal and the night before the wedding ceremony
- Target Customers: Ladies at all ages
- > Dress recommendation: Format and elegant in White Color evening dress









Evening Dresses – Wedding (Guest)

Target Customers: Ladies at all ages

Dress recommendation: Semi Format Dress





Evening Dresses – Wedding (Bridesmaid)

- ➤ Target Customers: Ladies at all ages
- Dress recommendation: Format and elegant evening dress





Evening Dresses – Wedding ceremony (Mother of Bridal)

- > Target Customers: Ladies at Mature age
- Dress recommendation: Mature and elegant evening dress











PLUS SIZE SELLING GUIDE

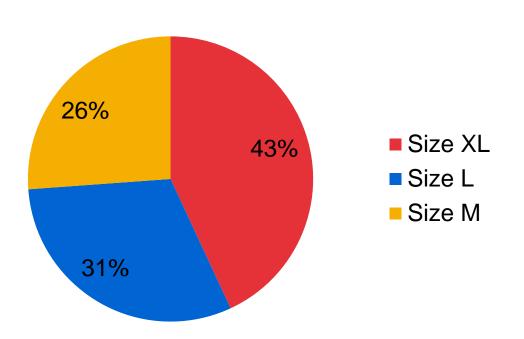




Seller XYZ Daily Deal Case Study

- Joined 3-days Daily Deal in Jan 2013
- Top selling item: Loose cut t-shirt
 with 3 sizes variation (Size M, L and XL)

% of each size sold





43% of the items sold were size XL (US 12)



Different countries have their own size chart

CLOTHING - INTERNATIONAL SINGLE SIZE CONVERSION

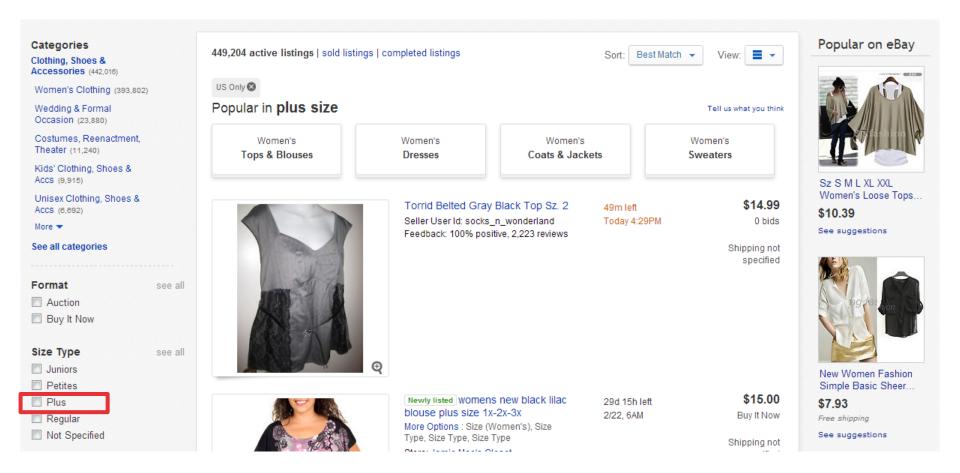
UK	4	6	8	10	12	14	16	18	20	22	24	26
EU	32	34	36	38	40	42	44	46	48	50	52	54
US	1	ы	4	6	8	10	12	14	16	18	20	22
AUS	4	6	8	10	12	14	16	18	20	22	24	26



US Women's Size Star	ndards									
US Sizes	2	4	6	8	10	12	14	16	18	20
Bust (inches)	32 1/2	33 ½	34 1/2	35 1/2	36 1/2	38	39 1/2	41	43	45
Waist (inches)	24	25	26	27	28	29 1/2	31	32 1/2	34 1/2	36 1/2
Hip (inches)	34 1/2	35 1/2	36 1/2	37 1/2	38 1/2	40	41 1/2	43	45	47
Bust (cm)	82 1/2	85	87 1/2	90	92 1/2	96 1/2	100 1/2	104	109	114
Waist (cm)	61	63 1/2	66	68 1/2	71	75	79	82 1/2	87 1/2	93
Hip (cm)	87 1/2	90	93	95	98	101 ½	105 1/2	109	114	119



Buyers can search plus size items by filter





Plus Size Clothing - Tops











V neck draped top with tie belt V領垂褶上衣配 扎腰帶

Ruffle sleeves v neck top 荷葉袖V領上 衣

Purple tribal print round neck top 紫色部落印花 圆領上衣

Black & white tribal print round neck top 黑白部落印花 圆領上衣

Mandarin collar chiffon blouse 中式領口雪 紡上衣

Suggested price: \$43.99

Suggested price: \$20.99

Suggested price: \$28.99

Suggested price: \$28.99

Suggested price: \$63.32



Plus Size Clothing - Tops











Strappy Chiffon two layers vest 吊帶兩層雪紡 背心

top 荷葉邊袖子上 衣

Ruffle sleeves

Flap pockets Light blue shirt 蓋口袋淡藍色 襯衫

Suggested price: \$ 31.99

Round neck loose fit top 圓領寬鬆式樣 上衣

Suggested price:

Fuchsia draped neckline top 桃紅色垂褶 領口上衣

Suggested price: \$21.11

Suggested price: \$18.50

Suggested price: \$29.99



Plus Size Clothing - Skirts











Pleated pencil skirt 打褶鉛筆裙

Striped tight skirt with skinny belt 條紋緊身裙配 細腰帶 Floral printed tight skirt 印花緊身裙

Peplum skirt 波浪外層連緊 身裙子 Flare chiffon double layers skirt 圓枱雪紡雙 層裙

Suggested price: \$33.66

Suggested price: \$31.66

Suggested price: \$31.66

Suggested price: \$45.99

Suggested price: \$39.58



Plus Size Clothing - Pants



Tight black jeans 黑色緊身牛仔 褲

Suggested price: \$38.90



Tight light blue jeans 緊身淡藍色牛 仔褲

Suggested price: \$42.22



Floral print cropped pants 印花七分褲

Suggested price: \$42.22



Coral flare jeans 珊瑚色喇叭牛 仔褲

Suggested price: \$45.99



Washed flare jeans 洗水喇叭牛 仔褲

Suggested price: \$49.99



Plus Size Clothing - Dresses











Key hole cap sleeves dress 前幅開孔蓋袖 連衣裙 High-low hemline dress 高低裙邊線連 衣裙

Printed fit and flare dress 印花A字連衣 裙 Off shoulder ethnic dress 一字肩民族連 衣裙 Halter neck printed dress 掛脖印花連 衣裙

Suggested price: \$61.57

Suggested price: \$41.34

Suggested price: \$58.93

Suggested price: \$49.99

Suggested price: \$52.99



Plus Size Clothing - Dresses









Kimono sleeves maxi dress 和服袖長裙 Gathering at waist maxi dress 腰縐褶長裙

Tribal neckline maxi dress 部落領口長裙 Tank top flare maxi dress 背心喇叭長裙 High-low hemline sheer dress 高低裙邊連衣 裙

Suggested price: \$49.25

Suggested price: \$45.38

Suggested price: \$56.99

Suggested price: \$29.98

Suggested price: \$32.99



Plus Size Clothing - Knitted wear











Draped cardigan 垂褶開襟羊毛衫

Kimono style cardigan 和服款式開襟 羊毛衫

Crochet stitched top with thin belt 鉤針縫合上衣 配細腰帶 boxy silhouette sweater 方正造型毛衣 Drop needle sweater 下降針毛衣

Suggested price: \$61.57

Suggested price: \$63.99

Suggested price: \$62.39

Suggested price: \$62.49

Suggested price: \$65.99



Shape wear







Lingerie









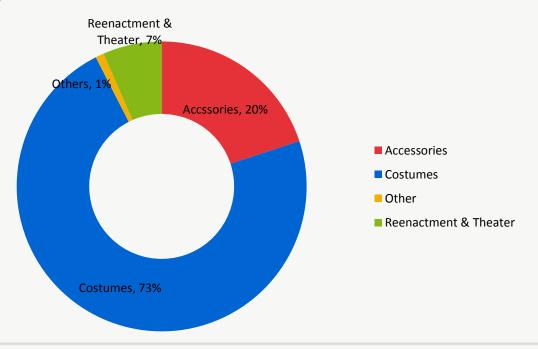


FASHION: COSTUME & PARTY ACCESSORIES



US Site: Costume & Party Accessories

- ➤ Overall YoY growth for Costume & Party Accessories on the US site: +23% (YoY growth for CSA on the US site: +33%)
- "Costumes" covered 73% of the total of "Costumes" and "Costumes, Reenactment
 & Theater" category GMV on the US site in 2012









Costume & Party Accessories: Potential Categories Performance Breakdown in 2012

	L3 Category	L4 Category	GMV YoY Growth (2012 vs. 2011)	2012 ASP (\$)	2012 GC GMV Penetration	2012 GC SI Penetration	18 th Century, Colonial
		Men	33%	55	3.6%	2.4%	
	Costumes	Unisex	53%	41	33.4%	30.0%	Regency
		Women	20%	31	10.4%	14.9%	
		18th Century, Colonial	35%	50	0.7%	0.6%	Victorian & Edwardian
F	Reenactment & Theater	Regency	77%	64	0.0%	0.0%	
		Victorian & Edwardian	19%	54	0.7%	0.8%	, co



Costume & Party Accessories: Potential Categories Performance Breakdown in 2012

L3 Category	L4 Category	GMV YoY Growth (2012 vs. 2011)	2012 ASP (\$)	2012 GC GMV Penetration	2012 GC SI Penetration
	Capes, Coats & Cloaks	37%	19	18.1%	13.3%
	Gloves	25%	9	18.1%	26.6%
	Handhelds & Props	74%	16	1.8%	10.5%
Accessories	Hats & Headgear	19%	13	5.4%	13.6%
	Masks & Eye Masks	60%	16	12.7%	37.6%
	Shoes & Footwear	22%	28	2.5%	1.7%
	Wings, Tails, Ears & Noses	65%	12	3.5%	5.4%

Capes, Coats & Cloaks



Handhelds & Props



Hats & Headgear





FASHION SELLER SUCCESSFUL CASE



CSA Seller achieved 400% YoY growth

Company Size:	50 staff
Type of Merchant:	Trading
2011 GMV:	1.5M
2012 GMV:	6.2M
Category:	Fashion, Tech, Home & Garden
CBT Sites:	US, UK, AU, DE, FR, IT, Spain, etc.
Operation Location:	CN
Logistics / Shipping:	ePacket to US; Direct line + Airmail to other countries.
TnS Performance:	Above standard



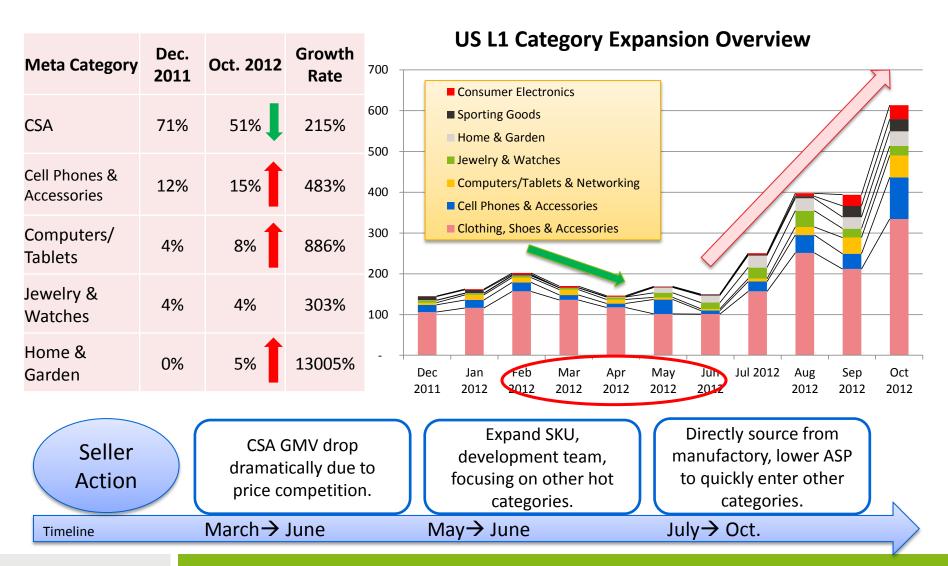


Summary: Key Growth Drivers

- Product line Expansion and Refocus
 - → Private Label Creation
 - → Category expansion
 - → Sub-category focus shift to avoid price competition
- **Set-up SZ Office**, close to sourcing center
- Partnership among 3 sellers for joint investment & experiences sharing
- API Integration to enable the complicated business model & help products expansion
- Extremely Strong Motivation



Product Category Expansion Drive the High Growth

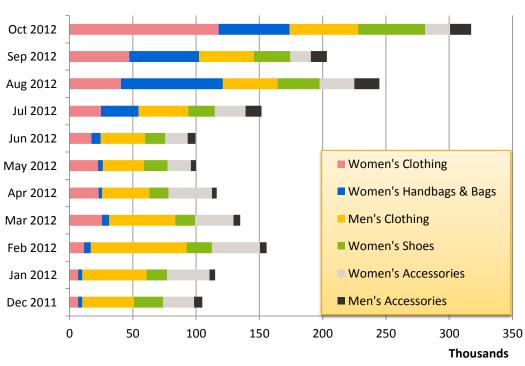




Within CSA – Shift Focus to Avoid Price Competition



US CSA Sub-Category GMV Distribution



Within CSA category, the seller shift the focus according to market demand and competition status.



API Enabled Complicated Business Model & Improve Efficiency

Order Fulfillment

- Labor save for dealing with large volume orders;
- Increase the efficiency;
- Avoid mistakes.

Inventory Management

- Lower the stock with more accurate inventory data;
- Easy to track the hot SKU;
- Supplier management.

Staff Management

- Staff access management for different position;
- Staff performance review.

Message & Refund Function

- Avoid log-in/log-out for messages communication;
- Easy to finish the transaction base refund related to the SKU and group the refund reason.



Seller Successful Case Study #2

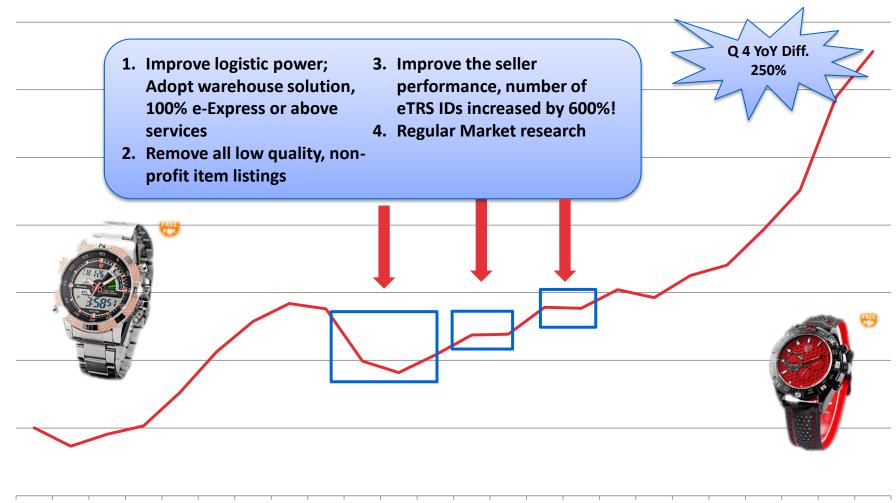


JGW Seller Profile:

Key Category	JGW		
Start eBay CBT	2003		
Company Size	50+ Staff		
Type of Merchant	Trading and Online		
2011 GMV	USD \$2 Mil		
2012 GMV	USD \$4.5 Mil		
CBT Site	US / UK / DE / AU / FR		
Operation Location	HK & CN (2 sites)		
Logistics/shipping	EUB, eExpress, Direct Line, DE, UK warehouse		



2011-2012 GMV Review with action items





JGW Seller Profile:

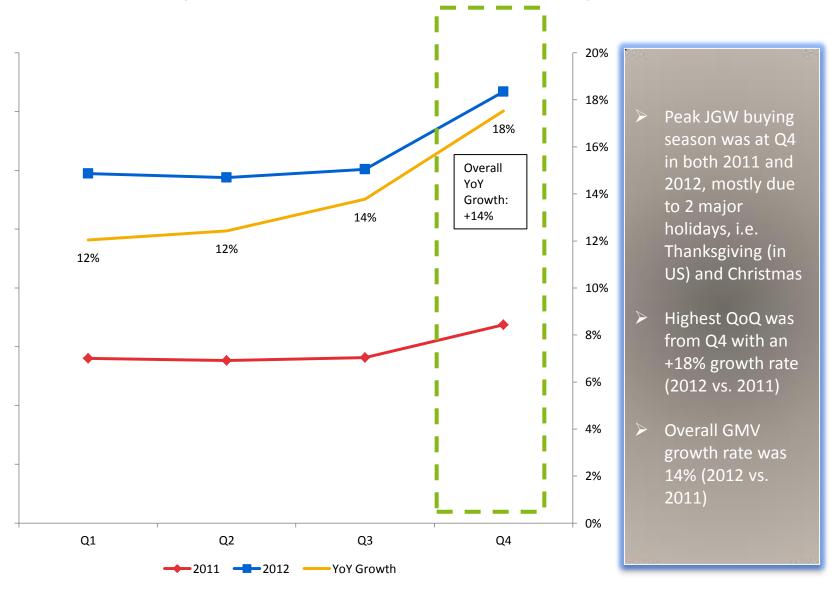
	Before seller standard performance improvement plan	After seller standard performance improvement plan	
No. of eTRS ID	2	12	
eExpress or above shipping services adoption rate	20%	100%	
UK warehouse, directline adoption rate	0%	100%	
CS working hour	5 X 10hrs	7 X 20hrs	
Dispute rate	0.8-0.9%	>0.5%	
Low Ship time DSR	1-1.2%	>0.5%	
INR low DSR	0.8-0.9%	>0.5%	
ASP	\$7	\$12	



JEWELRY IN-DEPTH ANALYSIS



JGW GMV Quarterly Trend in 2011 & 2012 on 4 Key Sites





Potential Categories: US & UK Site





Fine Jewelry:

- Rings>Gemstone, Diamond, Precious metal w/o stone, Pearl
- Necklaces & Pendants> Precious metal w/o stone, Diamond, Gemstone, Pearl
- Earrings>Diamond, Gemstone, Precious metal w/o stone, Pearl









- Body Piercing>Nose Rings & Studs (Overall +134%)
- Belly Chains (Overall +65%)
- Tongue Bars & Studs>Gold (Solid) (Overall +463%)









Potential Categories: AU Site



- Fashion Jewellery: Necklaces & Pendants, Earrings, Bracelets
- Fine Jewellery: Necklaces & Pendants, Bracelets





- Engagement & Wedding: (YoY +107%)
 - Wedding, Anniversary Bands (Overall +181%)
 - Engagement/Wedding Ring Sets (Overall +116%)
 - Wedding Party Jewellery (Overall +102%)
 - Engagement Rings (Overall +101%)







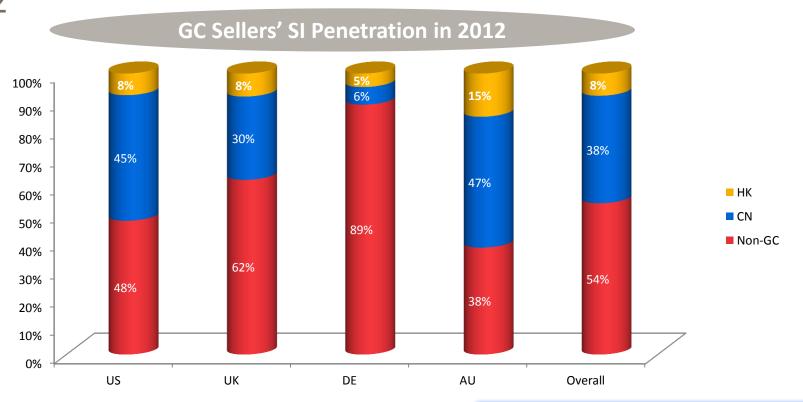




JEWELRY ANALYSIS: GC SELLERS' PERFORMANCE



JGW: CN & HK Sellers' SI Penetration & ASP on 4 Key Sites in 2012



ASP in 2012					
Seller	US	UK	DE	AU	Overall
Non-GC	\$55	\$29	\$45	\$39	\$47
GC	\$8	\$6	\$7	\$9	\$7

- GC sellers had sold almost half of the total units in 2012 among the 4 key sites (46% of the total SI), while CN sellers had a stronger market share than HK sellers
- > GC sellers sold at a lower unit price



JEWELRY ANALYSIS: HK SELLERS' PERFORMANCE



US Site: HK Sellers' Performance Breakdown by Category L5 Category









Men's Jewelry
Stainless Steel:
Bracelet,
Chain/Necklace
Titanium:
Ring w/o stone

Jewelry Boxes & Organizers

Boxes:

Leather, Wood

Holders & Organizers:

Multi-Purpose, Necklace/Pendant, Earring, Ring

Engagement &
Wedding
Engage Rings &
Engage/Wedding
Ring Sets:

CZ, Moissanite & Simulated

Wedding & Ann. Band:
Band w/o stone

L2 Category	GMV YoY (2012 vs. 2011)	2012 ASP
Fashion Jewelry	10%	\$4
Loose Beads	13%	\$5
Men's Jewelry	31%	\$5
Jewelry Design & Repair	10%	\$5
Fine Jewelry	12%	\$39
Jewelry Boxes & Organizers	90%	\$7
Engagement & Wedding	59%	\$31
	Fashion Jewelry Loose Beads Men's Jewelry Jewelry Design & Repair Fine Jewelry Jewelry Boxes & Organizers Engagement &	L2 Category (2012 vs. 2011) Fashion Jewelry 10% Loose Beads 13% Men's Jewelry Jewelry Design & Repair Fine Jewelry 12% Jewelry Boxes & Organizers Engagement & 59%

HK Sellers were strong at "Men's Jewelry", "Jewelry Boxes & Organizers" and "Engagement & Wedding"

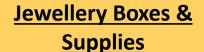


UK Site: HK Sellers' Performance by Category

L5 Category







Boxes Display **Packaging**





Bracelet, Pendant, Earring Cufflink: Silver, Novelty

Silver:



Similar to the US site, HK sellers were strong at "Jewellery Boxes & Supplies" and "Men's Jewellery"



AU Site: HK Sellers' Performance by Category

L5 Category Fashion Jewellery YoY 2012 Bracelet **L2 Category** (2012 vs. **ASP Necklace/Pendant** 2011) **Earring** Ring **Fashion Jewellery** \$4 33% **Body Piercing** \$3 183% **Body Piercing Navel Jewellery Nose Jewellery** \$7 Men's Jewellery 10% Lip Jewellery Flesh Tunnels

On the AU site, HK sellers were strong at "Fashion Jewellery Boxes & Supplies", "Men's Jewellery" and "Body Piercing"

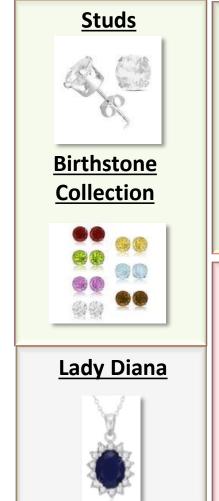


JEWELRY ANALYSIS: US DEALS



US Deals













- Sellers are suggested to use the trend from US deals as benchmark
- Although profit margin is low when running deals but sellers are able to optimize the opportunities to draw store traffic



JEWELRY ANALYSIS: METAL TYPE & STONE SHAPE/TYPE



Alternative Metal Type & Stone Shape



Alternative Metal Type

Sterling Silver

Stainless Steel

Copper

Titanium

Brass

Tungsten

Stone Shape



























Stone Type: Birthstone & Precious/Semi-Precious Stone

Birthstone



Stone Type: Precious



Blue Sapphire



Ruby



Emerald



Pink Sapphire

Pearl Types



Akoya Pearls
White South Sea Pearls
Golden South Sea Pearls
Tahitian Pearls
Freshwater Cultured Pearls
Conch Pearls
Abalone Pearls



Stone Type: Semi-Precious Stone





Popular Stone/Color Combination





Substitutes for Diamond & Black Diamond

Diamond Substitute







White Sapphire

White Topaz

Lab Created White Sapphire

Cubic Zirconia

Crystal



Black Diamond Substitute

Black Sapphire

Onyx

Black Cubic Zirconia

Black Diamond Crystal









JEWELRY ANALYSIS: SUMMARY



Jewelry Analysis: Summary



HK sellers' Strength

Men's Jewelry

Jewelry Boxes & Organizers/ Suppliers



Basic Studs (e.g. "Birthstone Collection")
or Hoops
Box Sets
"Mom" or Hearts
Whimsical
Basic Frames

Basic Shapes

HK seller's Opportunity

Body Jewelry

Plugs & Tunnels
Navel Rings
Body Piercing
Belly Chains



Fine Jewelry

Gemstone Diamond Pearls







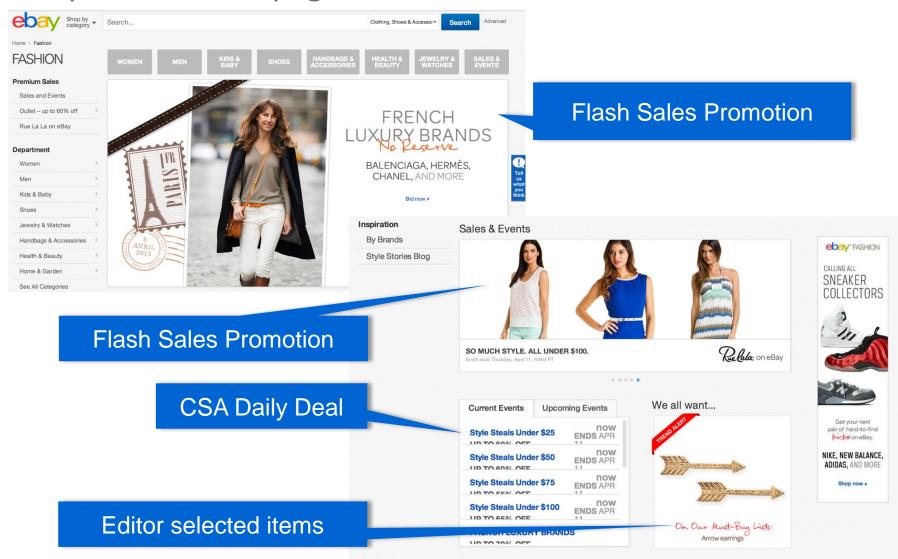
FASHION SELLING SKILLS



EBAY FASHION PAGE

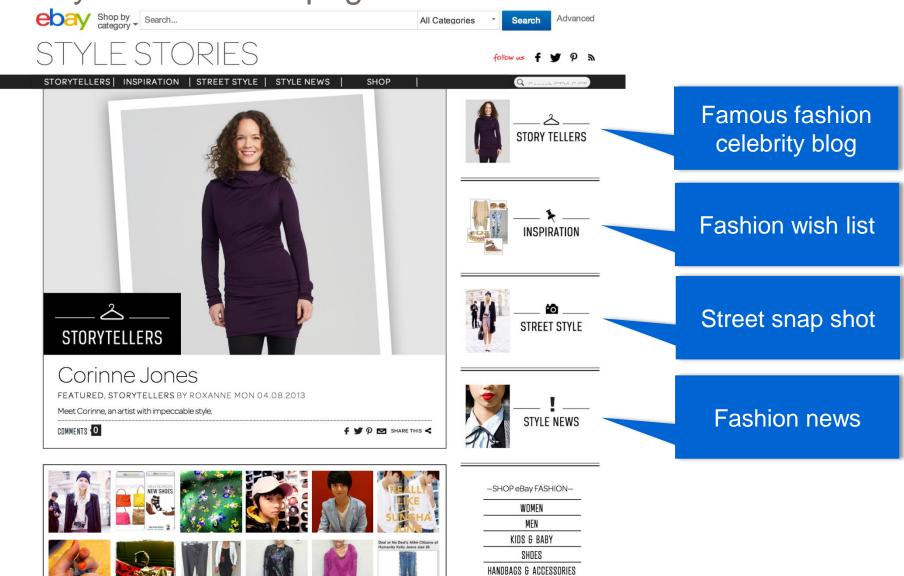


eBay.com Fashion page





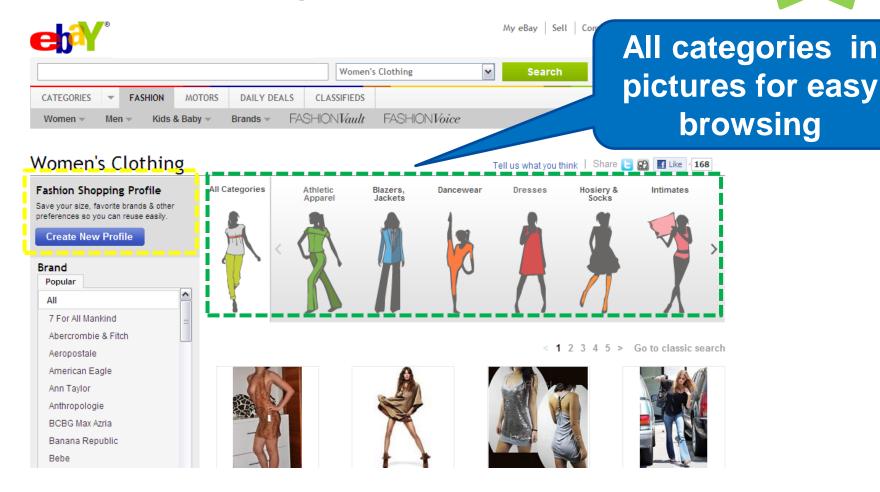
eBay.com Fashion page





eBay.com Fashion page: Women's Clothing







Newly Launche d in Sep 2010

eBay.com Fashion page:

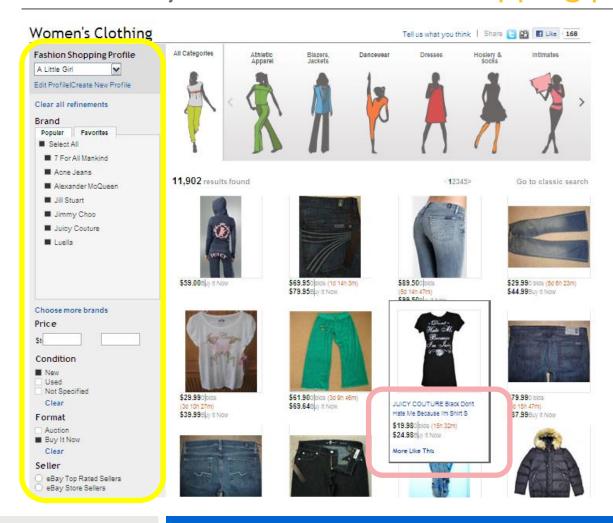
create your own Fashion Shopping profile

Buying for:	Woman
Size for:	Regular Plus Petites Juniors
Condition:	Shoe Size Shoe Width Shoes.Pumps, Sandals, 101/4 11 111/4 12 121/4 13 131/4 14 141/4 15 Show Intimates: Bras & Panties New Used Not Specified Format: Auction Buy It Now
Favorite Brands:	All Brands (A-Z) A B C D E F G H I J K L M N O P Q R S T U V W X Y Z Thandmade" 525 America 7 for all Mankind A Bathing Ape A Marinelli AB.S. AP.C.O. AP.N.Y. Abercrombie & Fitch ABS Allen Schwartz Absorba Acroe. Jeans



eBay.com Fashion page: create your own Fashion Shopping profile

Newly Launche d in Sep 2010



Profile is saved!
Search an item on
Fashion page

 → search result based on your profile (size, conditions, preferred brands)



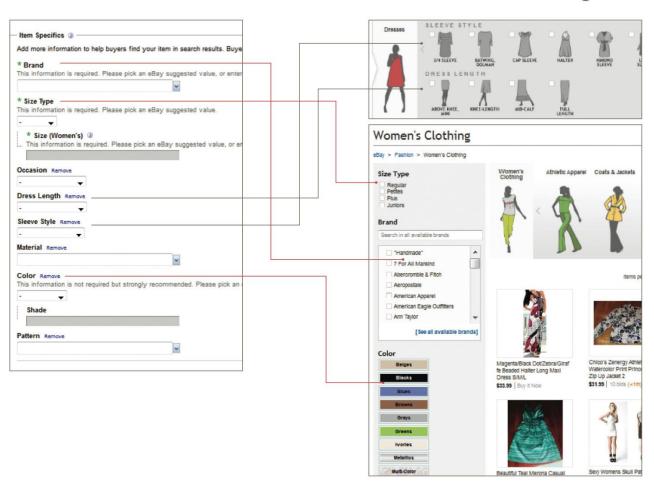
Fill in item specific for more exposure on ImageSearch

SYI Form

Item Search Page

Refine search result by color, size, brand etc

Fill in item specific otherwise buyer cannot find your listings

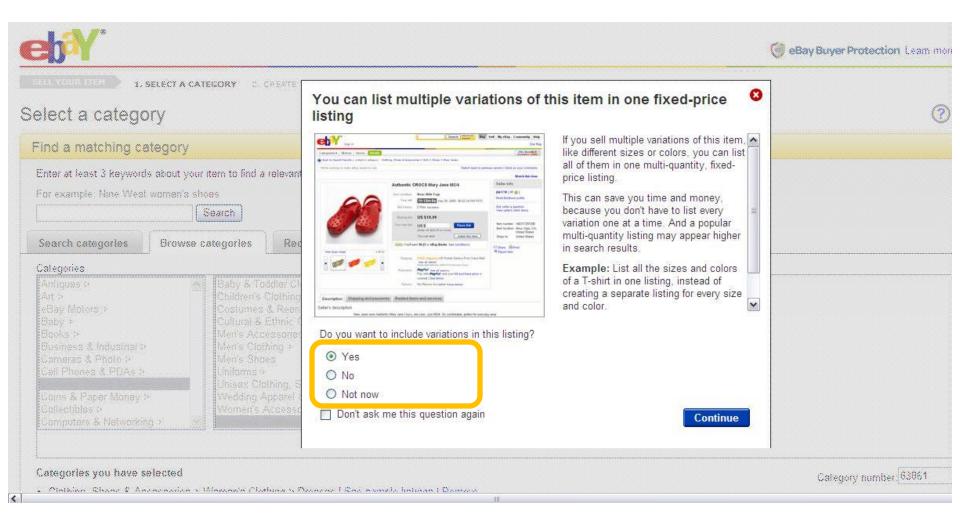




FASHION LISTING SKILLS



Tips #1: Use Multiple Variations





Tips #2: Good Pictures Speak Better

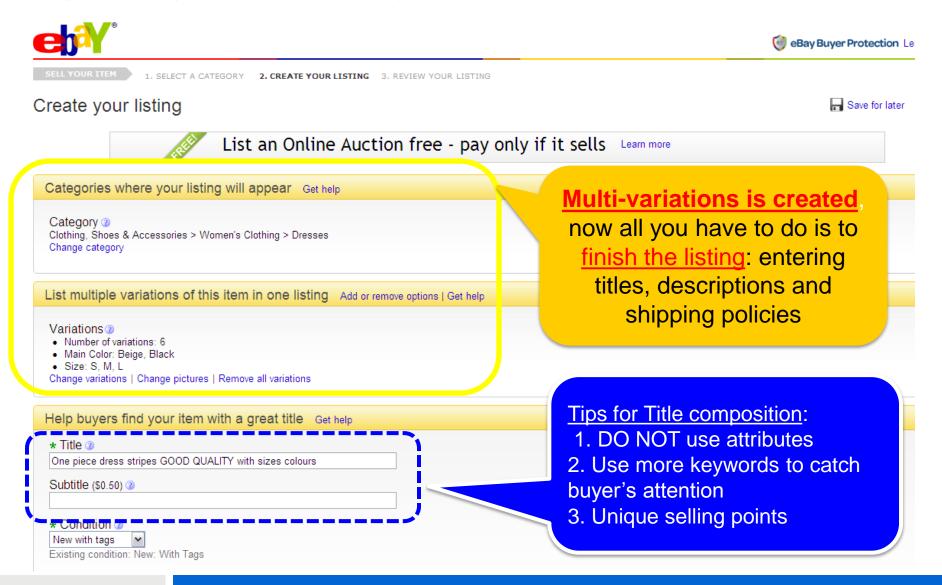






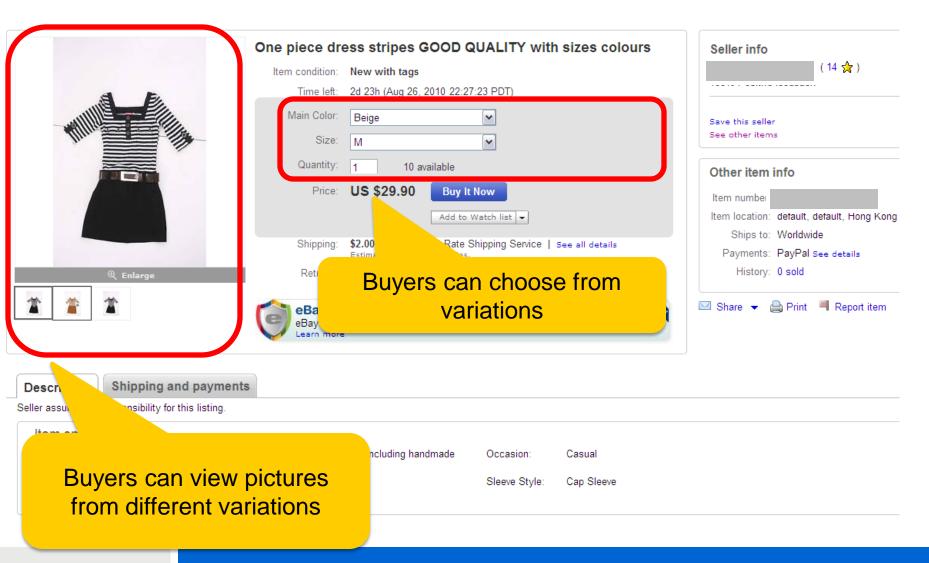


Tips #3: Specific title composition





Sell your CSA: Listing with Variation is Created!

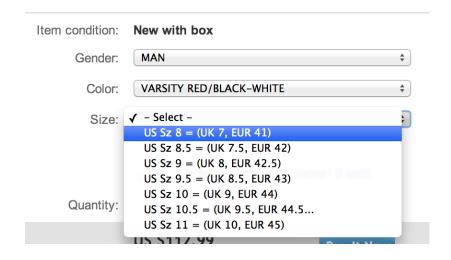




Tips#4: Shoes - Points to note

1. Size matters

- Be specific on sizes, with detailed specification (width, length, height...in both cm/ inch)
- Be careful on sizing as different countries have different sizes

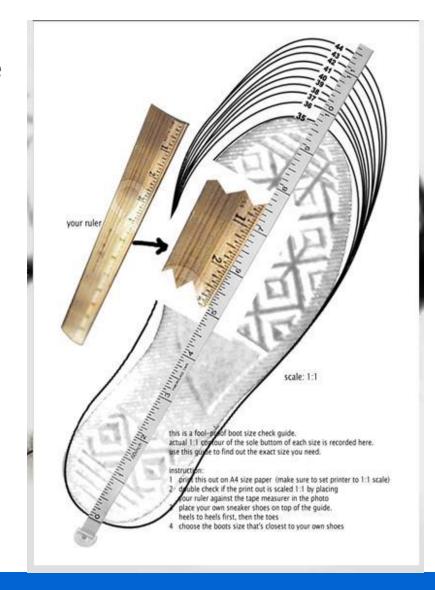


FOOT	WEAR - WOME	NS					
UK	2	3	4	5	6	7	8
us	4	5	6	7	8	9	10
EURO- PEAN	35	36	37	38	39	40	41



Shoes - Best practise:

- To have 1:1 print out for buyers to measure the sizes
- To have them send you their measurement and you choose the right size for them





Shoes - Points to note

• 2.Good product shots

- Gallery Photo
 - With different angles
 - With close ups
- Photos in listing description
 - With models wearing
 - Present it like a style magazine
 - CSA shoppers are more emotional than electronics shoppers









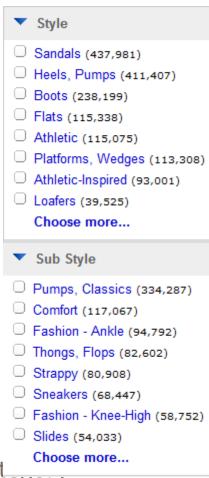
Shoes - Points to note

• 3. Know more about CSA shopper experience

- Emotional keywords
 - CSA shoppers are more emotional
 - use specific colour descriptions
 Candy Apple Red
 Snowy White
 - Electric Blue
- Browse by Categories
- Use different keywords in different corridors (heels, platform, pumps)

4. Return Policy

- -Fitting is more important in Shoes than in other clothing cat
 - be lenient on return policy
 e.g. "No-question-return" as long as product is unworn, and as long as buyer
 bears return shipping charge



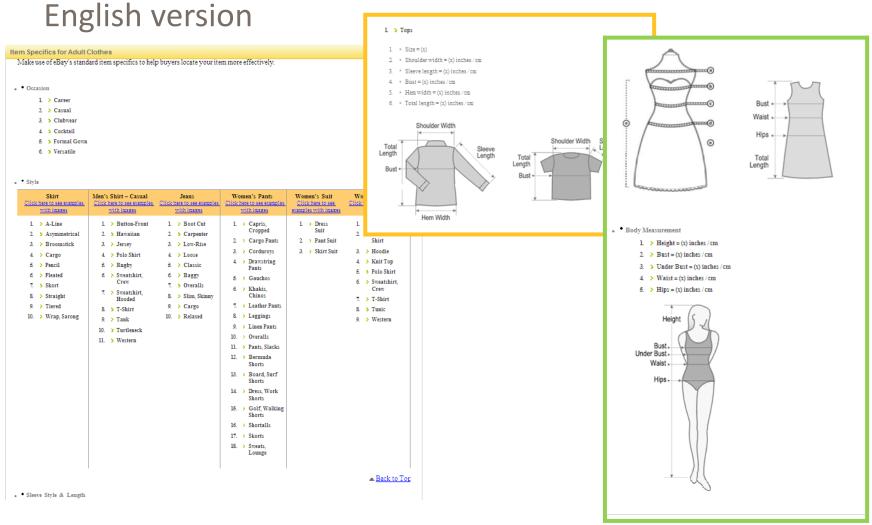


Tips#5. Practical Guide for Listing Adult Clothes Chinese version





Practical Guide for Listing Adult Clothes





ebay cross border trade fashion zone



- Up-to-date fashion news
- CSA selling tips





THANK YOU

