PROMOTIONS ENGAGE AND CONVERT YOUR TRAFFIC

• Shoppers love a deal, and it shows: both with boosted sales and increased customer loyalty.

Take time to create compelling offers that will engage your buyers

Follow these steps for success

- First, consider a free shipping promotional offer for larger order sizes if you're charging for shipping
- Next, use Order Discounts to engage as many categories as possible
- Then, ensure any devices with accessories are covered with a related item offer

- Use Codeless Coupons to target specific buyers via FB, Twitter, email marketing
- Finally, use sale events together with Markdown Manager to enhance the merchandising of your sales

Examples of top performing promotional offers

- 10% off storewide
- 40% off when you buy 2
- Friends and family get 30%
 off popular items

- Labor Day Sale 25% off select items
- Save 15% when you spend \$100
- Buy 1 pair of flats, get 1 free
- 20% off select golf clubs



GUIDING PRINCIPLES

Category	Best promo types	Weaker offers	Compelling offers	Helpful conversion hints
Electronics	 Order/Accessory Codeless Coupon Shipping 	Buy 2 laptops, save \$5Buy 3 iPads, save 5%	 Extra 10% off on \$30+ 50% off Apple case w/purchase of iPhone 15% off weekend sale 	 Complete the purchase (e.g. cameras need memory cards, PS4s need controllers) Lower ASP = order discount; higher ASP = accessory promo; exclusive offers = Codeless Coupon
Fashion, Home & Garden, and Sporting Goods	 Order Shipping Codeless Coupon Accessory 	Buy 3 items, save 5%Save \$5 when you buy 3 power juicers	 Buy 1, get 1 50% off Spend \$50, save \$10 Save \$10 on \$100+ Extra 40% off 4+ items Extra 15% off golf clubs 	 Encourage buyers to spend 25%-50% more than ASP (e.g. \$50-\$75) Merchandise around multi-need projects Spring gardening tools Remodeling a bathroom Baseball bag, helmet, and bat
Collectibles & Art	 Order Shipping Codeless Coupon 	• Spend \$1,000, save \$25	Spend \$100, save 10%Spend \$75, get free shipping	 Collectibles: shipping offers; lower ASP = spend promo; higher ASP = buy 1, get X% off Coins: use minimum quantity offers and ask us about volume pricing
Parts & Accessories	 Order Shipping Accessory Codeless Coupon 	Buy 3 items, save 5%Buy 4 tires, save 5% on tire cleaner	 Spend \$25, save 5% 10% off storewide Buy 3 tires, get 1 free Buy 1 oxygen sensor, get 1 50% off 	 Don't use broad promos (e.g. mixing RV and motorcycle parts) Merchandise jobs (e.g. all parts needed for timing belt repair)

For more information on managing promotions, visit: ebay.com/managepromos

